



National Finance Center Customer Notification

Date of Notification: August 14, 2009

Subject: Nature of Actions Out of Sequential Order on IRIS screen 125 versus IRIS screen 525 – Follow-Up

Database/Customer(s) Affected: All

Dear Customer:

This is a follow-up to the Notification regarding NOAs Out of Sequential Order on IRIS screen 125 versus Screen 525 follow-up customer notification that was sent on August 7, 2009. This issue was discovered in PP12, 2009 and corrected in PP14, 2009. It was determined an error occurred while systemic changes to a software change request was being implemented. You will receive an encrypted spreadsheet from your Dedicated Customer Service Representative identifying the impacted employees. Once the spreadsheet is received a HCUP package should be completed.

If you have any questions regarding this notification, please contact NFC's Payroll/Personnel Call Center at 504-255-4630.

DA/M3-09-017/19

"Tip of the Week"

Agencies should remind their employees that it is the responsibility of the employee to ensure that TSP receives all loan payments in order to avoid a taxable distribution. The employee must pay any missed loan payments directly to TSP, using the loan payment coupon. Once a taxable distribution has been declared for default, the employee cannot repay their loan.